# Role Description:

## Key Dimensions of the Role

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| **Role:** | Salford Outreach Worker |
| **Reporting to:** | Frontline Manager |
| **Salary:** | £ 32,850 pro rata (£19,710 actual) |
| **Purpose of the Job:** | To work with other members of the MASH team to achieve the following outcomes for women who sex work in Salford:* To improve women’s health
* To improve women’s wellbeing
* To increase women’s safety
* To enable women to identify and achieve their goals
* Women who sex work are heard, understood and experience less stigma
* Other agencies and policymakers understand the needs of women who sex work and are more effective at supporting them

Using a gender and trauma-informed approach, the Salford Outreach Worker will support women sex working on the street and in saunas in Salford. They will deliver outreach one night per week to reach Salford residents street sex working. They will also undertake regular outreach sessions to indoor sex work premises during the day. They will develop professional networks in Salford to share intelligence, cascade information about the support MASH can offer and provide joint support to women. |
| **Hours:** | 21 hours per week |
| **Contract:** | Fixed term until 31st March 2026 (with the potential to extend) |
| **Annual leave entitlement:** | 25 days plus 1 day for each year of service up to 5 additional days plus bank holidays (pro rata) |
| **Location:** | MASH, 94 -96 Fairfield Street, Manchester, M1 2WR |
| **Closing date:** | Midnight on Sunday 13th October 2024 |
| **Interview:** | Interviews will be held on the 17th October at the MASH Office |
| **Start date:** | As soon as possible |
| **Additional info:** | It is an occupational requirement under the Equality Act 2010 (Schedule 9, part 1) for this post to be filled only by a woman. |

## Key accountabilities of the role

**Outreach & Engagement**

* To lead outreach shifts to indoor sex work premises in Salford e.g. saunas and parlours where women are working
* To lead and drive the MASH mobile vehicle to ‘beat’ areas in Salford from 8pm-midnight one night per week taking responsibility for the effective and consistent delivery of the service
* To build good working relationships with women that engage with the outreach services
* To triage women who access MASH, determine needs and any risk factors and ensure that service users are referred into the MASH team and assigned a worker so their needs are met
* To provide women with food, drink, clothing, toiletries as needed
* To provide condoms, STI testing and sexual health promotion
* To refer women into MASH case work
* To refer women into the MASH sexual health clinic
* To assist women to access harm reduction equipment including needle exchange
* To refer women into emergency housing provision and advocate on their behalf to ensure that women obtain a suitable housing placement
* To assist women to report crime to the police, to take dodgy punter reports from the women and feed the reports back to MASH
* To ensure that safeguarding service users is afforded high priority and integrated into all functions of professional practice at MASH. To escalate any adult/children safeguarding to management in-line with MASH policies and procedures
* To respond to referrals from other agencies in Salford regarding women who are sex working

**Partnerships & Intelligence**

* To build excellent relationships and links with partner agencies in Salford
* To attend relevant networks and multi-agency meetings on an ad hoc basis
* To raise awareness of MASH’s services and support with partner agencies in Salford
* To gather information from the police, partners and the internet/local media about sex work in Salford
* To gather information from women who sex work about Salford
* To visit and assess possible sex work sauna’s and gather information
* To drive around possible sex work beat’s and gather information
* To scope out any existing support for indoor/outdoor sex work and forge links and partnerships

**Monitoring**

* To keep legible and succinct records of all interventions that take place
* Develop and maintain excellent channels of communication with the MASH team ensuring that all information from outreach sessions is circulated to the wider team
* To ensure that Dodgy Punter reports are afforded high priority and escalated to the office after each session
* To keep a record of the levels of demand for support from Salford residents

**Organisation/team-wide responsibilities**

* Contribute to the delivery of MASH’s aims and objectives, to achieve our vision and strategic mission
* Support the team to achieve our aims by working collaboratively and through a consistent, proactive demonstration of MASH’s values and behaviours
* Support the development and implementation of MASH’s diversity, equity and inclusion DEI work plan, as relevant
* Attend monthly supervisions, annual performance reviews and team meetings
* Attend meetings or training events, either internal or external, as required by MASH
* Work in-line with the MASH policies, procedures and systems at all times
* A willingness to occasionally work outside of normal office hours as and when required
* Develop and maintain a broad knowledge regarding sex work, locally and nationally and keep abreast of issues facing women involved in sex work such as; domestic violence, substance misuse, mental health, homelessness, begging, modern slavery and the criminal justice system

The details contained in this role description reflect the content of the role at the date it was prepared. It may be possible that the duties of role will change, existing duties may no longer be required and other duties may be introduced without changing the overall nature of the role or the level of responsibility entailed. Any changes to the role description will be in consultation with the post holder.

## Person specification

Essential:

* A minimum of 2 years’ experience of working with service users in a challenging frontline environment
* Significant experience of identifying/managing risk and escalating and following safeguarding procedures
* Experience of conducting assessments or triage with service users
* Experience of liaising with a broad range of individuals and organisations and establishing and maintaining professional working relationships
* The ability to take responsibility for the delivery of services on designated outreach sessions and the ability to use integrity and work off their own initiative
* Good organisational and planning skills
* Excellent communication skills
* To hold a clean current valid driving licence and the ability to drive a large vehicle
* A commitment to MASH’s vision and way of working

Desirable:

* A recognised qualification in social work, social care, drug interventions and treatments or equivalent
* Experience of working with and supporting volunteers
* A good understanding of harm reduction; drug intervention and treatment; sexual health; homelessness, domestic violence, mental health and modern day slavery.
* Able and willing to work shifts that may be variable times
* Computer competent and able to navigate around electronic systems and input information

**The post is subject to DBS checks, suitable references, and completion of a 6-month probation period.**